

BOOKING CONDITIONS AND GENERAL INFORMATION

PRICE DOES NOT INCLUDE:

- 1. PERSONAL MEDICAL AND TRAVEL INSURANCE.** It is strongly recommended that you purchase this at the time of booking to protect yourself against cancellation charges and additional travel expenses incurred after departure if your trip is cancelled or interrupted due to accident, death or illness of a traveling companion, family member or a non-traveling immediate family member or business partner.
- 2.** Charges for passports, meals not indicated, optional sightseeing, excess baggage, alcoholic beverages, soft drinks, telephone and items of a personal nature.

TOUR PRICE: Prices quoted are in US Dollars and based on land-only costs and rates of exchange between US Dollars and foreign currencies. Air fare, where quoted, based on price at time of printing and subject to change. Should these costs change, it may be necessary to make a surcharge on the price of your vacation. In the unlikely event that costs are reduced, no refund will be made. Tour departure not guaranteed unless confirmed by the English Experience.

RESERVATIONS AND PAYMENT: Reservations must be made at least 10 days prior to departure and accompanied by a deposit and a completed reservation form (one form per person). A deposit is required to secure the reservation. Reservation requests will be cancelled if the deposit does not reach "The English Experience" within 7 days after the date of the reservation. For bookings made within 60 days of departure, full payment is due immediately. Payments may be made by check, Visa or MasterCard.

CANCELLATION: Most deposits are refundable, less \$50 per person administration charge, up to 60 days prior to departure. In addition, the following schedule of cancellation charges will be levied if cancellation notice is received:

59 - 45 days	25% of tour price
45 - 30 days	50% of tour price
Less than 30 days	100% of tour price
No shows, no refund.	

RESPONSIBILITY: "The English Experience," hereinafter called "the Operator" and/or its agents and suppliers of services shall be responsible to the passenger for supplying the services and accommodations described, except where such services cannot be supplied or the itinerary used is changed due to delays or causes of whatever kind or nature beyond the control of the Operator and/or its agents. In such circumstances, the Operator and/or its agents will do its best to supply comparable services, accommodations and itineraries and there shall be no refund in this connection. The operator and/or its agents and suppliers of services assume no responsibility for injury, death, damage, loss or delay incurred by any person in connection with the tour or by reason of any event beyond the control of the Operator and/or its agents or loss occasioned by neglect, default, strikes, wars, hostilities, civil disturbances or resulting directly or indirectly from acts of God. Transportation companies, airlines, etc. are not to be held responsible for any act, omission or event during the time passengers are not on board planes, transportation or conveyances. The passenger contracts in use by the airlines or transportation companies when used shall constitute the sole contract between the airline, transportation company and passenger or purchaser of this tour and the Operator and/or its agents assume no responsibility in this connection.

The Operator and/or its agents reserve the right to withdraw any or all tours at any time should conditions warrant; to refuse to accept or retain any person as tour participant; to alter or cancel the itinerary whenever the operator deems it necessary to the comfort, convenience or safety of the members of the tour. This represents the entire agreement between the passenger and the Operator. The payment of the required deposit or any other partial payment for a reservation and/or services constitutes consent to all provisions of the conditions and general information contained in the documentation. The terms under which you agree to take these tours cannot be changed or amended except in writing signed by an authorized officer or agent of "The English Experience." The English Experience Travels Ltd. acts solely as agent for the UK companies and independent driver/guides which it represents, and cannot be held responsible for any errors, omissions or changes to the tours and services offered by them.

TRAVEL DOCUMENTS: All U.S. Citizens traveling to Europe require a valid passport. Apply to your local Passport Office or Clerk of Federal or State Court.

MEDICATION: If you are taking any form of medication, remember to bring adequate supplies with you.



Integrity in Travel®